

European

Education, Audiovisual & Culture Commission | Executive Agency

# **Proposal Submission User Guide**

# How to create, complete and submit an Application eForm

Version 1.1 November 2019

# TABLE OF CONTENTS

Technical requirements	3
Overview of the process	5
A. Creation of a new application eForm	6
STEP 1: REGISTER ORGANISATIONS	7
Application eForm homepage	7
STEP 2: SELECT THE PROGRAMME, FUNDING OPPORTUNITY AND FORM LANGUAGE	8
STEP 3: SELECT THE PARTICIPATING ORGANISATIONS	11
Adding organisations	11
Removing organisations	
Organisation list complete	
STEP 4: CREATE AND SAVE THE APPLICATION EFORM	
Save the application eForm	
List of partner organisations is not valid	
Your saved form - protected fields	
STEP 5: COMPLETE THE APPLICATION EFORM	
Generic guidance	
Attachments	
STEP 6: VALIDATION AND SUBMISSION	
Validation of your eForm	
Submission of your eForm Printing your eForm	
	29
B. Revise list of participating organisations & update existing application	
eForm	30
When to use the 'revise-and-update' function	
What happens to my existing eForm and its content?	31
STEP 1: REGISTER ORGANISATIONS	32
Application eForm homepage	32
STEP 2: UPLOAD EXISTING APPLICATION EFORM	33
Confirm correct eForm has been uploaded	33
STEP 3: REVISE LIST OF PARTICIPATING ORGANISATIONS	34
Changes to the details of existing participating organisations	34
STEP 4: CREATE AND SAVE REVISED APPLICATION EFORM	35
Save the revised application form	35
STEP 5: COMPLETE REVISED APPLICATION EFORM	36
STEP 6: VALIDATION AND SUBMISSION	36
Technical assistance	37
Annex 1 - Specific advice & instructions for your application eForm	39

# **Technical requirements**

The application eForm is an interactive PDF form that requires Adobe Reader software to be installed on your computer for you to be able to complete and submit it.

The creation, download and submission of the form are 'online' activities but completion of the form and its validation are 'offline' activities.

#### Adobe Reader

The **minimum** version i.e. lowest version of Adobe Reader that you must have installed on your computer is version 9. You may also use a higher version than this e.g. 9.1, X, XI etc. If you have a **lower** version than 9, you will not be able to complete and submit the eForm.

Follow the link below to be directed to Adobe's website to download the software free of charge or to upgrade your existing copy of the software. If you do not have administrator rights on your computer this activity may require the intervention of your IT department. You will need to specify your operating system before the download can commence.

#### http://get.adobe.com/reader/otherversions/

If you are using Adobe Acrobat (Standard) or Adobe Acrobat Professional, the version must likewise be 9 or higher.

The screenshots in this User Guide are based on version 9 of Adobe Reader.

You can check the system requirements for Adobe Reader – i.e. the minimum required specification of your computer – through the following link:

#### http://www.adobe.com/uk/products/reader/systemreqs/

#### Risk of corruption from other PDF readers

Some non-Adobe PDF readers have been known to corrupt eForm files, rendering them unusable and/or unsubmittable. Only therefore use Adobe Reader or one of the Adobe Acrobat products.

#### Internet Connection & Browser software

You will require an internet connection and standard browser software to retrieve and submit the online application form.

#### Security settings in some versions of Adobe Reader and Adobe Acrobat

If you are using a version of Adobe Reader or Adobe Acrobat that incorporates **Enhanced Security**, it is very likely that the enhanced security settings will block the submission of your eForm. The involved versions of Adobe Reader and Adobe Acrobat are:

- 9.3 or any higher version 9 than this (including any sub-versions e.g. 9.3.1, 9.4.2 etc);
- any version X (including any sub-versions e.g. 10.0.1);
- any version or sub-version higher than version X e.g. version XI.

The disabling of the Enhanced Security is performed from the following Adobe Reader menu path:

Edit > Preferences > Security (Enhanced)

Uncheck the box *Enable Enhanced Security* and click *OK*. Once the submission has been performed you can re-enable the Enhanced Security. For more detailed instructions (including screenshots), please refer to the relevant 'Known Issue' on the EACEA eForm homepage:

http://eacea.ec.europa.eu/eforms/index\_en.php#issues

Here you will also find instructions on how to leave Enhanced Security **enabled** but identify your eForm as a trusted item so that its submission is not blocked.

#### Account with the European Commission - EU LOGIN (PREVIOUSLY KNOWN AS ECAS)

Access to the systems involved in creating an application eForm is validated by EU LOGIN, the European Commission's Authentication Service. Applicants must therefore have an EU LOGIN account. If you do not yet have an EU LOGIN account, please visit the EU LOGIN registration website where you can create your account including an EU LOGIN login username and password. The website is reached through the following link:

https://webgate.ec.europa.eu/cas/eim/external/register.cgi

#### Test your connection

The *Test your connection* button appears in the footer of every page of the eForm. Click on this button to verify whether your computer settings and internet connection and settings permit a successful connection to EACEA's submission server to be made. This is not to perform the submission itself but merely to test your submission capability. When successful, you will see the message 'The connection test succeeded' appear in the footer of your form. If it fails, you will see the message 'The connection test failed' appear in the footer. In the latter scenario, you should consult the 'Known issues' section of the eForm homepage where you will find advice on settings etc.

When you perform the connection test, you may see a security warning message pop up:

Security Warning	×
	trying to connect to europa.eu/xmlgate/services/WSXMLReceiver2?wsdl
If you trust the si	te, choose Allow. If you do not trust the site, choose Block.
Remember <u>my</u> actic	n for this site Help Allow Block

If you encounter the warning message, click on *Allow* to carry out the test.

In some cases, a second security warning may pop up. If so, click on *Allow* to proceed with the test.

**Please note!** A successful connection test only remains valid if the environment and settings in which it was performed remain the same! If you move your form to a different computer, switch to a different browser or internet service provider, or change your internet, browser or PDF software settings you must perform the connection test again.

#### Advice for Macintosh Users

The eForm can only be opened and completed using Adobe Reader or one of the Adobe Acrobat products. It is not possible to open and work with the eForm using the Mac Preview viewer.

Please therefore ensure that if your default viewer is set as Mac Preview, you nonetheless open the eForm with one of the Adobe products mentioned above. This advice applies to both the download of the form – if you try to open it before downloading – and to the opening of the form for its general completion and submission. For more detailed advice, please visit the 'Known Issues' section of the EACEA eForm homepage:

http://eacea.ec.europa.eu/eforms/index\_en.php#issues

# **Overview of the process**

The application process requires electronic submission of proposals, via the internet.

The steps in the application process can be seen in the schematic diagrams below.

The first schematic diagram – diagram A – shows the steps that are involved when creating a **brand new** application eForm.

The second schematic diagram – diagram B – shows the steps that are involved when there is a requirement to **revise the list of participating organisations**. (An 'existing' application eForm is one that you previously created, saved and potentially started completing but have not yet submitted.)

A. Creation of a new application eForm



#### B. Revise list of participating organisations and update existing application eForm



# A. Creation of a new application eForm

# **STEP 1: REGISTER ORGANISATIONS**

The first step in submitting a proposal is performed in the EAC/EACEA Participant Portal.

Before an applicant can create an application eForm, they must ensure that all the organisations that will participate in the application have been registered in the EAC/EACEA Participant Portal. Each organisation that is registered in the Participant Portal is allocated a unique **Participant Identification Code** (PIC). The PIC is a 9 digit number that helps the European Commission and Agencies identify a participant. It is used in all grant-related interactions between the participants and the Commission.

If an organisation does not have a PIC number it cannot participate in an application.

You will need an EU LOGIN account in order to register your oganisation in the Participant Portal. If you do not have an EU LOGIN account, you can find a link to the EU LOGIN registration website in the 'Technical requirements' section of this user guide. The home page of the Participant Portal also includes a link to the EU LOGIN registration website (click on the link 'Are you a new user?').

To enter the Participant Portal, click on the following link:

#### Enter the Participant Portal

If your organisation has already participated in a 7<sup>th</sup> Framework Programme (Research) proposal, it is likely that the organisation has already received a PIC number. You can search for existing PIC numbers in the Participant Portal via the 'My Organisation' option.

The registration of your organisation in the Participant Portal will not take more than 10 minutes. Documents related to the organisation can also be uploaded in the portal. Please read carefully the call documents and information in order to know which supporting documents have to be uploaded in the portal.

Please note: not only can a person register their own organisation, they may also register another organisation "on behalf of" that organisation. This can be helpful in case of large partnerships. However, because of the potential for conflicts and confusion, the "on behalf of" registration should be used only when strictly necessary.

Once you have carried out Step 1, navigate to EACEA's Application eForm Homepage.

#### **Application eForm homepage**

The following link takes you to the Application eForm homepage on the EACEA website:

#### Application eForm homepage

Pay careful attention to the important points that are listed on the homepage.

Once you have considered and, where necessary, addressed these points, you can proceed to the creation of your application eForm by clicking on the *Create new application for funding* button:

Create new application for funding

# STEP 2: SELECT THE PROGRAMME, FUNDING OPPORTUNITY AND FORM LANGUAGE

The next step is to select the programme, funding opportunity and form language version.

A series of three numbered instructions will appear on screen.

#### Instruction 1

Select the programme you are interested in and click *Search*:

1	. Select a programme name	е	and click on	search
	Select Programme name		Search	
	Select Programme name			
	ERASMUS MUNDUS			
	Erasmus+			
	EUROPE FOR CITIZENS			
	CREATIVE EUROPE			

A table of funding opportunities for your selected programme is displayed:

CREATIVE EUROPE     Show 10   entries		t the number of esults per page	Filter results	Filter search result	a:	
Programme Guide / Call for Proposals	Programme name 🔶	Sub-programme name 🔶	Action name 🔶	Sub-action name +	Submission opens	Submission <sub>e</sub> deadline
EACEA/XX/XXX	CREATIVE EUROPE	MEDIA	Audience Development	NA	01/06/2013	02/04/2014
EACEA/XX/XXX	CREATIVE EUROPE	MEDIA	Capacity Building/Training	NA	01/06/2013	02/04/2014
EACEA/XX/XXX	CREATIVE EUROPE	MEDIA	Cinema Network	NA	01/06/2013	02/04/2014
EACEA/XX/XXX	CREATIVE EUROPE	CULTURE SUB-PROGRAMME	Cooperation measures	Catergory 1 Smaller scale projects	01/06/2013	04/02/2014
EACEA/XX/XXX	CREATIVE EUROPE	CULTURE SUB-PROGRAMME	Cooperation measures	Catergory 2 Larger scale projects	01/06/2013	04/02/2014
EACEA/XX/XXX	CREATIVE EUROPE	MEDIA	Coproduction funds	NA	01/06/2013	02/04/2014
EACEA/XX/XXX	CREATIVE EUROPE	MEDIA	Development Single Project Cinema/Television/Digital platform	Development Single Project Animation	01/06/2013	04/02/2014
EACEA/XX/XXX	CREATIVE EUROPE	MEDIA	Development Single Project Cinema/Television/Digital platform	Development Single Project Creative Documentary	01/06/2013	04/02/2014
EACEA/XX/XXX	CREATIVE EUROPE	MEDIA	Development Single Project Cinema/Television/Digital platform	Development Single Project Fiction	01/06/2013	04/02/2014
EACEA/XX/XXX	CREATIVE EUROPE	MEDIA	Development Single Project Cinema/Television/Digital platform	Development Single Project Animation	01/03/2014	01/09/2014
				First Previous	1 2 3	Next Last
	Navi	igate multiple pa	ges of results			

If you make a mistake, simply select a different programme and click again on Search.

You may filter the table of results using the filter-as-you-type facility. It checks all columns of the table for the presence of your filter text e.g.:

Filter search	resul	ts: cult					
tion name	\$	Submission <sub>e</sub> opens	Submission <sub>e</sub> deadline				
V 10 v entries		Programme name 🔶	Sub-programme name 🔶	Action name 🔶	Filter search resu	Submission	Submissi
Programme Guide /		Programme name 🔶	Sub-programme name	Action name •			deadli
Programme Guide / Call for Proposals		-			Sub-action name 🔶	Submission opens	Submiss deadlin 04/02/2 04/02/2
Programme Guide / Call for Proposals EACEA/XX/XXX		CREATIVE EUROPE	CULTURE SUB-PROGRAMME	Cooperation measures	Sub-action name • Catergory 1 Smaller scale projects	Submission opens 01/06/2013	deadlii 04/02/2 04/02/2
Programme Guide / Call for Proposals EACEA/XX/XXX EACEA/XX/XXX		CREATIVE EUROPE	CULTURE SUB-PROGRAMME CULTURE SUB-PROGRAMME	Cooperation measures Cooperation measures	Sub-action name Catergory 1 Smaller scale projects Catergory 2 Larger scale projects	Submission opens 01/06/2013 01/06/2013	deadlin 04/02/2
Programme Guide / Call for Proposals EACEA/XX/XXX EACEA/XX/XXX EACEA/XX/XXX		CREATIVE EUROPE CREATIVE EUROPE CREATIVE EUROPE	CULTURE SUB-PROGRAMME CULTURE SUB-PROGRAMME CULTURE SUB-PROGRAMME	Cooperation measures Cooperation measures Literary Translations	Sub-action name Catergory 1 Smaller scale projects Catergory 2 Larger scale projects Two year projects	Submission opens 01/06/2013 01/06/2013 01/06/2013	deadlin 04/02/2 04/02/2 02/04/2

#### Instruction 2

Select your funding opportunity (action/strand) by clicking anywhere in its row:

REATIVE EUROPE	2. Click o	2. Click on a row to select your funding opportunity.				
how 10 💌 entries		$\sim$	·	Filter search result	ts:	
Programme Guide / Call for Proposals	Programme name 🔷 🗢	Sub-programme name 🔶	Action name 🔶	Sub-action name 🔶	Submission <sub>e</sub> opens	Submission deadline
EACEA/XX/XXX	CREATIVE EUROPE	MEDIA	Audience Development	NA	01/06/2013	02/04/2014
EACEA/XX/XXX	CREATIVE EUROPE	MEDIA	Capacity Building/Training	NA	01/06/2013	02/04/2014
EACEA/XX/XXX	CREATIVE EUROPE	MEDIA	Cinema Network	NA	01/06/2013	02/04/2014
EACEA/XX/XXX	CREATIVE EUROPE	CULTURE SUB-PROGRAMME	Cooperation measures	Catergory 1 Smaller scale projects	01/06/2013	04/02/2014
EACEA/XX/XXX	CREATIVE EUROPE	CULTURE SUB-PROGRAMME	Cooperation measures	Catergory 2 Larger scale projects	01/06/2013	04/02/2014
EACEA/XX/XXX	CREATIVE EUROPE	MEDIA	Coproduction funds	NA	01/06/2013	02/04/2014
EACEA/XX/XXX	CREATIVE EUROPE	MEDIA	Development Single Project Cinema/Television/Digital platform	Development Single Project Animation	01/06/2013	04/02/2014

Your selected funding opportunity will now appear at the top of the screen and will also be highlighted in the results table:

Programme details and application	language version					
Programme name	Sub-programme name	Action name	Sub-action name	Submission oper	ns Submission	n deadline
CREATIVE EUROPE	CULTURE	Cooperation measures	Catergory 1 Smaller so	cale projects 10/12/2013	05/03/201	5
Application form language version						
Please select a language -						
revious step						
ATIVE EUROPE    Search						
ow 10 💌 entries				Filter search resul	ts:	
Programme Guide / Call for Proposals	Programme name 🔶	Sub-programme name 🗢	Action name 🔶	Sub-action name 🔶	Submission <sub>e</sub> opens	Submis deadl
EACEA/XX/XXX	CREATIVE EUROPE	MEDIA	Audience Development	NA	01/06/2013	02/04/
EACEA/XX/XXX	CREATIVE EUROPE	MEDIA	Capacity Building/Training	NA	01/06/2013	02/04/
EACEA/XX/XXX	CREATIVE EUROPE	MEDIA	Cinema Network	NA	01/06/2013	02/04/
EACEA/XX/XXX	CREATIVE EUROPE	CULTURE SUB-PROGRAMME	Cooperation measures	Catergory 1 Smaller scale projects	01/06/2013	04/02/
EACEA/XX/XXX	CREATIVE EUROPE	CULTURE SUB-PROGRAMME	Cooperation measures	Catergory 2 Larger scale projects	01/06/2013	04/02/
EACEA/XX/XXX	CREATIVE EUROPE	MEDIA	Coproduction funds	NA	01/06/2013	02/04/
EACEA/XX/XXX	CREATIVE EUROPE	MEDIA	Development Single Project Cinema/Television/Digital platform	Development Single Project Animation	01/06/2013	04/02/
EACEA/XX/XXX	CREATIVE EUROPE	MEDIA	Development Single Project Cinema/Television/Digital platform	Development Single Project Creative Documentary	01/06/2013	04/02/

A selection menu for the form language version has also been added to the page.

If you select the wrong funding opportunity, simply select a different funding opportunity from the table and it will appear at the top of the page, replacing your previous selection.

If you wish to change to a different programme, use the *Previous step* button to return to the previous screen.

#### Instruction 3

Use the dropdown menu to select the language version of the application form you require:

Programme name	Sub-programme name	Action name
8. Select the application language version	CULTURE	Cooperation measure
Please select a language 💌		

Please be aware that for some funding opportunities the eForm may only be available in a limited number of languages.

Once you have chosen your language version, a *Next step* button automatically appears:

JLTURE	Cooperation measures
	cooperation measures

The *Next step* button will not appear until you have selected your funding opportunity **AND** selected the language version!

Click on the *Next step* button to move to the next page and proceed with step three, selecting the list of participating organisations.

# **STEP 3: SELECT THE PARTICIPATING ORGANISATIONS**

In Step 1, you obtained the PIC numbers of the organisations participating in your application. You must now use those PIC numbers to build the list of participating organisations. The Applicant Organisation is also selected during this step.

# Adding organisations

For each organisation participating in your application, enter in turn their PIC number and click on the *Add to list* button:

Application for funding: selection of the part	icipating organisation(s)
List of participating organisation(s) For each organisation participating in the application, enter the organisation's PIC number and click Add to list. To search for a PIC using e.g. the organisation name, click here to be directed to the EACEA Participant Portal. PIC number:	
PIC Name	Enter a PIC number
As you add your organisations, they are listed in an on-screen table:	and click Add to list
List of participating organisation(s)	
For each organisation participating in the application, enter the organisation's PIC number and click Add to list. To search for a PIC using e.g. the organisation name, click <u>here</u> to be directed to the EACEA Participant Portal.	

# Select the Applicant Organisation

#### Directions for applications with ONLY ONE PARTICIPATING ORGANISATION

If there is only **one** organisation participating in your application, click on the *Next step* button to proceed to the next page where you can confirm your various selections. In this scenario, the organisation you added will automatically be defined as the Applicant Organisation.

Directions for applications with TWO OR MORE PARTICIPATING ORGANISATIONS

When you add a second organisation, a new selection menu automatically appears above the partner list table. This is the menu for choosing the Applicant Organisation:

automa Once th	tically appear as the	Applicant organisation is always listed as the <b>first</b> organisation in an application eForm. Consequently, when you or first partner in the eForm. Subject to switch the role of Applicant Organisation to a different partner organisation. For on eForm.	
Select t	he Applicant Organis	ation: 💌	
List o	f participating orga	visation(s)	
		pating in the application, enter the organisation's PIC number and click Add to list. the organisation name, click here to be directed to the EACEA Participant Portal.	
		Add to list	
	nhor	Add to list	
PIC nun	ilder.		
PIC nun	PIC	Name	Country
PIC nun	PIC 949835156	Name UK Organisation Name	Country 🖬 UK 🔳

This new menu should be used to specify which organisation in the list will perform the role of Applicant Organisation. If the Applicant Organisation already appears in your list you may select it now using the menu. Or you may continue adding all your organisations and then use the menu to select the Applicant Organisation from the full list.

The organisation that you select to be the Applicant Organisation is highlighted in pink:

List of participating organisation(s) For each organisation participating in the application, enter the organisation's PIC number and click Add to list. To search for a PIC using e.g. the organisation name, click <u>here</u> to be directed to the EACEA Participant Portal.					
PIC numbe	er:	Add to list			
	PIC	Name	Country		
1	949835156	UK Organisation Name	ик		
2	949834865	BE Organisation Name	BE		
3	949834768	FR Organisation Name	FR		
4	949834671	DE Organisation Name	DE		

Whichever organisation you select as the Applicant Organisation, it will appear **first** in the eForm that you will eventually create. The Applicant Organisation is always the first one in the eForm.

# <u>Important!</u> Once you have created your application form, it is not possible to switch the role of Applicant Organisation to a different organisation.

If, after creating your form, the responsibility for performing the role of Applicant Organisation passes to another organisation you will have to abandon the application form you had created and create a brand new application form.

#### **Coordinator selection**

Selection of the Coordinating organisation, where relevant, is wholly managed within the application form itself. There is no requirement during the creation of the list of participating organisations to specify which organisation will perform the role of Coordinator / Coordinating organisation.

#### **Removing organisations**

To remove an organisation from the list, check the corresponding checkbox at the end of the organisation row concerned...

	PIC	Name		Country	
1	949835156	UK Organisation Name		UK	
2	949834865	BE Organisation Name	$\wedge$	BE	
3	949834768	FR Organisation Name		FR	
4	949834671	DE Organisation Name		DE	

...and then click on the *Remove checked organisation(s)* button.

Check multiple rows for multiple organisation deletion.

To remove all rows in one go, check the checkbox on top of the column...

on.

Remove checked organisation(s)

# **Organisation list complete**

When you selected the Applicant Organisation, the *Next step* button was added to the bottom of the page. When you have finished building your organisation list, click on the *Next Step* button to proceed to the next page where you will have the opportunity to confirm your selections and create your application form:

automa Once th	atically appear as the	Applicant organisation is always listed as the <b>first</b> organisation in an application eForm. Consequently, when you create your a first partner in the eForm. as been created, it is not possible to switch the role of Applicant Organisation to a different partner organisation. For this reaso on eForm.		
Select t	the Applicant Organisa	tion: BE Organisation Name -		
- List c	of participating organ	nisation(s)		
		A dd fa llaf		
PIC nur	mber:	Add to list	Country	
PIC nur			Country UK	
1	PIC	Name		
PIC nur 1 2 3	PIC 949835156	Name UK Organisation Name	ик	
1 2	PIC 949835156 949834865	Name UK Organisation Name BE Organisation Name	UK BE	
1 2 3	PIC           949835156           949834865           949834768	Name UK Organisation Name BE Organisation Name FR Organisation Name	UK BE FR	

# **STEP 4: CREATE AND SAVE THE APPLICATION EFORM**

This page summarises the selections that you made in the previous steps:

ails are incorrect	or missing, click on the 'Previous step' button to make the neces	w application. The 'Create application' button is found at the foot of sary changes	1.0
		sury changes.	
gramme details	and application language version		
gramme name	Sub-programme name	Action name	Sub-action name
ATIVE EUROPE	CULTURE	Cooperation measures	Catergory 1 Smaller scale projects
lication form lar	guage version		
cipating organi	sation(s)		
cipating organi Applicant organ			
			Country
Applicant orga	isation		Country BE
Applicant organ	lisation		
Applicant organ PIC 949834865	Name Rame BE Organisation Name		
Applicant organ PIC 949834865	lisation		
Applicant organ PIC 949834865	Name Rame BE Organisation Name		
Applicant organ PIC 949834865 Other participat	Name RE Organisation Name		BE
Applicant organ PIC 949834865 Other participat PIC	Name BE Organisation Name ing organisation(s) Name		BE

If all the details are complete and correct, click on the *Create application eForm* button. If any details are incorrect or missing click on the *Previous step* button to make the necessary changes.

When you click on the *Create application eForm* button, a popup message appears:

	Confirmation prompt
Δ	Once your application form has been generated, you must SAVE the pdf file to your local computer or network drive. You are recommended to make a note of the location (folder, directory) where you save your application form. Please note that once the form has been created, it is no longer possible to switch the role of Applicant Organisation to a different organisation. Do you wish to continue?
	OK Cancel

Carefully read the message content and then click *OK* to continue or click *Cancel* to return to the details confirmation page.

# Save the application eForm

When faced with the option to open or save the form, **SAVE** it to your local computer or network drive. It is recommended that you use the *Save As* option, so that you can precisely select the location where the file is saved.

It is not possible to open and fill in the application form within the browser. You must first save the form to your local computer or network drive. Once it has been saved, you can begin filling it in (using Adobe Reader or one of the Adobe Acrobat products).

If you do not save your application form, you risk losing all the information you entered so far (PICs etc.) and having to start again.

# List of partner organisations is not valid

If, when you open your eform, the list of partner organisations is displayed and is accompanied by the message that your list of partner organisations is not valid, you must carefully review the items that are indicated as being 'Not valid'. The following screenshot provides some *examples* of partner list items that are not valid:

List of participating organisations						
Your list of partner organisations is not valid. It should respect the rule(s) below:						
Not valid	The minimum number of participating organisations required is: 5					
Not valid	The role of each participating organisation should be introduced.					
	Organisations	with role Applicant Org	ganisation should be from one o	of the following countri	es:	
Not valid	Austria, Belgium, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Ireland, Italy, Latvia, Lithuania, Luxembourg, Malta, Netherlands, Poland, Portugal, Romania, Slovakia, Slovenia, Spain, Sweden, United Kingdom, Former Yugoslav Republic of Macedonia, Iceland, Liechtenstein, Norway, Turkey					
Not valid	Each organisa	ation must be a Non Pro	ofit Organisation.			
Partner no	PIC	Role	Organisation Name	City	Country	

If you encounter this message, depending on the error(s), it may or may not be possible for you to use the eForm you just created. Please consult the following table for details of how to proceed.

Rule not respected / Not valid item	Action to take
"The role of each participating organisation should be introduced." (This pertains to the field 'Role in the application')	<ul> <li>Fill in the missing role for each organisation concerned.</li> <li>If the filling in of the roles triggers further, different validation errors, please consult the next row in this table for advice.</li> <li>If the filling in of the roles does not trigger further validation errors</li> <li>AND if this had been the only validation error originally displayed, you may continue with the completion and submission of your eForm.</li> </ul>
Any other item or items listed as being not valid.	<ul> <li>You will not be able to continue using the eForm in its current state as it is not possible to validate or submit it. Proceed as follows:</li> <li>(i) Check the eligibility rules that are in force for the funding opportunity you are applying under. Are you compliant with the rules?</li> <li>(ii) If one or more errors relate to organisation data that has been recorded in the EAC/EACEA Participant Portal, return to the Portal to make corrections to your organisation data (see also the next section of this guide 'Your saved form - protected fields').</li> <li>(iii) Once you have addressed points (i) and (ii), you may resume the creation of your eForm. You have two options:</li> <li>Continue with the eForm you created but update it so that it no longer contains any items that are not valid. To do this you</li> </ul>
	<ul> <li>must use the button <i>Revise list of participating organisations</i> and update existing application for funding. See section B of this User Guide for details of how to do this.</li> <li>Abandon the eForm you created and start the creation process again using the <i>Create new application eForm</i> button.</li> </ul>

# Your saved form - protected fields

The funding opportunity details that you selected will appear in the form as **protected** i.e. unmodifiable fields. This is indicated by grey diagonal lines that provide the background to the fields:

Programme :	CREATIVE EUROPE
Sub-programme :	CULTURE
Programme Guide / Call for Proposals :	56
Action :	Cooperation projects
Sub-action :	Category 1 - Smaller scale cooperation projects
Deadline for submission :	04/02/2014 12:00 midday (Brussels time)

Likewise, the organisation information you incorporated will appear as **protected** fields. For example:

ts A and B must be completed sep	arately for each organisatior	n participating ir	theproject	
A.1 Organisation				
Partner number : P1	PIC number :	949834865		
Role in the application :	Applicant Organisation			
Full name of the organisation in Latin characters :	BE Organisation Name			
Business name :	BE Business Name			
Registration date :	2013-07-03			
Registration location :	BE Registration Authority			
Registration country :				
Registered address				
Street :		Number:	Postcode :	
BELE Street name and number			BE LE Postal	$\sim$

If the organisation information that appears in the protected fields is incorrect or is out-of-date, the data cannot be modified directly in the eForm but must be modified in the Participant Portal. After the modifications have been carried out in the Participant Portal, they must also be incorporated into your eForm (if it has not already been submitted). In order to incorporate the modifications into your eForm, please follow the steps described in part B of this guide, 'Revise list of participating organisations and update existing application eForm'. **Be aware that there can be a delay of several days before modifications made in the Participant Portal are validated by the Commission and become available for incorporation into your eForm!** See part B for more details.

#### Type of organisation

If the eForm you are using includes a 'Type of organisation' field, please take into account the following advice.

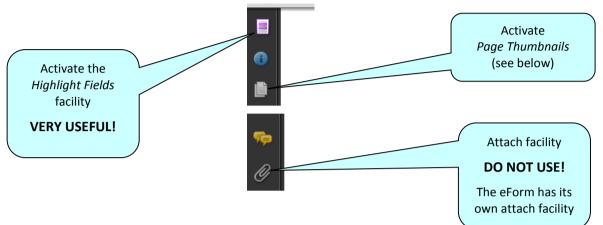
Although the 'Type of organisation' field is a field that you have already filled in for your organisation when you registered it in the Participant Portal, it is presented in the eForm as an unprotected field that must be **selected within the eForm**. This is because the list of organisation types available in the eForm is tailored to the funding opportunity you are applying under. Please therefore complete the type of organisation field as you would any other mandatory eForm field and do not try to set its value via the Participant Portal.

# **STEP 5: COMPLETE THE APPLICATION EFORM**

# **Generic guidance**

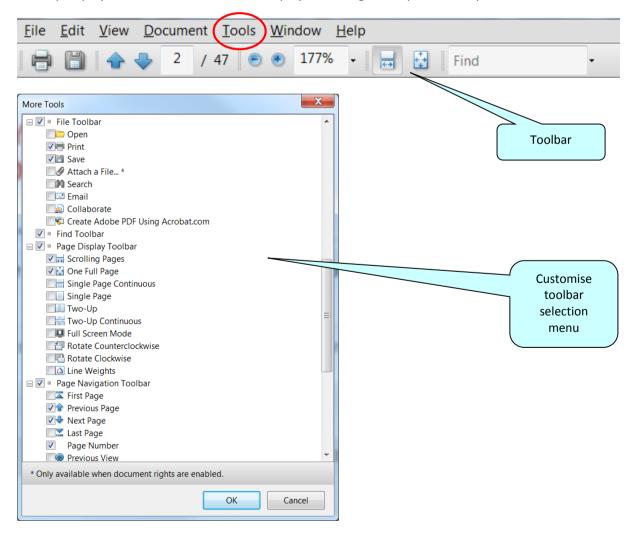
This section provides generic guidance on how to work with and complete an application eForm.

#### Navigation panel

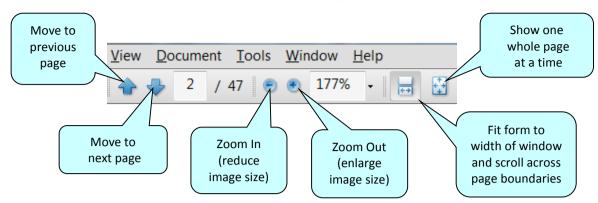


#### <u>Toolbar</u>

From the *Tools* menu you can customise your toolbar e.g. you can add the *Save* button if it is not already displayed. There are also various display and navigation options that you can add.

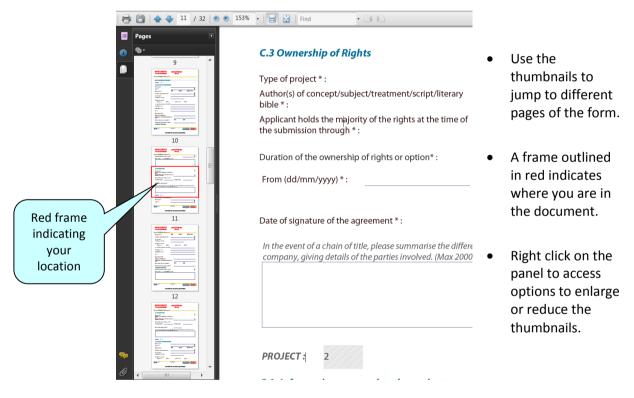


Here are some of the commonly used display and navigation options:



#### Page Thumbnails

If you activate the *Page Thumbnails* option, a new panel is opened up on the left-hand side of the screen. It contains miniature previews ('thumbnails') of each page:



#### Zoom in / Zoom out

To rapidly zoom in or out, press CTRL on your keyboard and move the scroll wheel on your mouse:

Scroll upto zoom out, increasing the size of the imageScroll downto zoom in, decreasing the size of the image

#### Entering content

The eForm is an interactive PDF form that contains form fields that are either selected from a restricted list or filled in using free text:

- click inside a text field to enter data;
- click to select options from e.g. dropdown lists, checkboxes, pop-up calendars and radio buttons;
- press Tab to move forward one field or Shift+Tab to move backward one field;
- point and click with the mouse to select a specific field.

#### Mandatory, optional and protected fields

Field Type	Characteristics	Examples
Mandatory	Field label is accompanied by an asterisk *	Country and Telephone 1 * : Location *
Optional	Field label has no asterisk	Number of permanent staff employed by the organisation       Telephone 2:     Full time
Protected (unmodifiable)	Field contains diagonal grey lines. These fields are either incorporated into the eForm when it is created or they are calculated / filled automatically by the form itself.	Duration

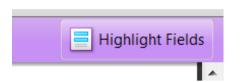
#### **Tooltip for long descriptions**

Where a description overflows the menu box, hover your cursor over the menu item to display the full description in a tooltip:

Applicant holds the majority the submission through * :	y of the rights at the time of	Unilateral declaration of transfer of rights to the applicant if au
Duration of the ownership o	fuishes an antiant.	Option agreement of transfer of rights Contract of transfer of rights
Duration of the ownership c	or rights or option" :	Unilateral declaration of transfer of rights to the applicant if auth
From (dd/mm/yyyy) * :	06/10/2013	Co-production/co-development ac unilateral declaration of transfer of rights to the applicant if author is producer, shareholder or employee of the applicant
		company

How to highlight mandatory fields

Click on the purple button in the navigation panel and this will activate the *Document message bar* which incorporates the *Highlight Fields* feature.



Click on the *Highlight Fields* button and all mandatory and optional fields will gain highlighting that makes them easier to identify (and easier to differentiate from one another).

Mandatory fields - red border and a light blue background

Optional fields – light blue background (and a black border when you hover the cursor over them).

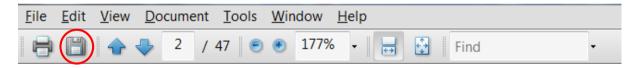
Title * :	Family name * :	First name * :	
			Highlighted
Department / Faculty :			fields
Title * :	Family name * :	First name * :	<b>Un</b> highlighted
Department / Faculty :			fields

Please note: if any mandatory field remains incomplete the eForm will not validate successfully and it will not be possible to submit your form. Where a numerical field is mandatory but you have no value to enter, please make sure you enter a zero to indicate your null value.

Once you have activated the highlighting you can click the purple button again to remove the *Document message bar* (and maximise the display of your form).

#### Saving your form

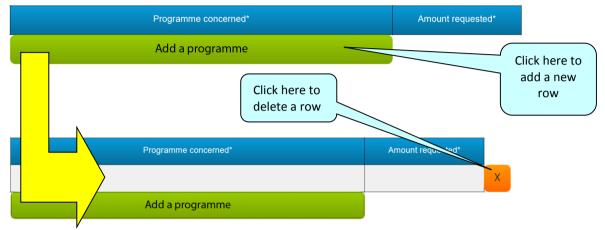
To save your form, click on the *Save* button on the toolbar or select *Save* from the *File* menu or press *CTRL* and *S*.



Please ensure that you **save your form on a regular basis**. If you encounter a problem in your local computing environment and your form or your computer crashes, the Adobe Reader auto-recovery function will only restore your form to the point of the **most recent save**.

#### Using the Add and Delete buttons (eForm tables)

Some fields or groups / blocks of fields are required to be completed more than once allowing you to build up a 'table' of information e.g. a list of political objectives or priorities. Whenever you need to insert a new 'blank' field or add rows to a table, you will do this by using the *Add* buttons.



These buttons are coloured green. Click on them to add the desired new field or table row.

Once you have added a field or row, the delete facility – an orange-coloured button containing an 'x' – appears so that you can delete the field, block of fields or table row concerned (and its contents!).

Please note: some tables are optional but contain fields that are mandatory **once a row has been added**.

#### **Formatting**

If you enter formatted content into the form e.g. through copy-and-paste from other document sources, the eForm will strip off the formatting and plain text only will be pasted into the form.

**Please do not copy bullet points into your form**. The formatting of some bullet points can trigger the requirement to download add-ons to your Adobe Reader software (so that it can handle those bullet points).

#### **Character limits**

The free text fields in the eForm have character limits that restrict the amount of text you can enter. These limits include both characters AND spaces. If you try to enter more characters than the limit allows the form will simply restrict the text to the predefined limit. Many word processing packages have a 'count' tool that may help you respect the limits. See also Annex 1 of this user guide for details of the character limits for fields where the limits are not cited directly on the eForm.

#### SPECIFIC eForm advice and instructions linked to your selected funding opportunity

The advice throughout this user guide is generic in nature i.e. it applies to all application eForms regardless of the programme concerned and regardless of the funding opportunity concerned.

However, as eForms have different designs and can contain different functionality, some eForms require additional **SPECIFIC** guidance and instructions that are only relevant to their design and content. If your eForm requires any such specific instructions, these will be included in Annex 1 of this user guide. Please therefore ensure that you consult Annex 1 and take into account any guidance or instructions that you find there.

#### Attachments

Most application eForms include buttons for the attachment of mandatory annexes. These document annexes are a formal part of the grant application and must be attached to your eForm.

The attachment section is located towards the end of the eForm and the following screenshot provides an *example* of how it may look:

Attachments	
Detailed description of the project. Word document (doc, docx, odt) or PDF document(pdf). *:	
Attach a document	
Declaration of Honour. PDF document only (pdf). *:	
Attach a document	
Budget. Excel document only (xls, xlsx, ods). *:	
Attach a document	

As the screenshot above is merely an example, your own eForm may include different document attachments from the ones displayed above.

To carry out the attach operation, click on the relevant *Attach a document* button and a window will pop up enabling you to browse, locate and select the file you wish to attach:

Attachments	🔁 Warning: JavaSc	ipt Window - Se	elect a data file to import			
	Look in: 📜 Documents for grant application 🔹 G			👻 🧿 🌶	) 🤣 🔛 🛄 🗸	
Detailed description of the project. Word	(Pro	Name	~		Date mo	odified
Attach a document	Recent Places	The Strand 1.1	_BE_Bestco_ProjDesc.pdf		18/11/20	013 16:52
Declaration of Honour. PDF document or Attach a document	Desktop Libraries	Click on the 'Open' button to attach the selected file to				
Budget. Excel document only (xls, xlsx, or		your application.				
	Computer					
Attach a document						
	Network	•				
		File <u>n</u> ame:	Strand 1.1_BE_Bestco_ProjD	esc.pdf	•	<u>O</u> pe
		Files of type:	All Files (*.*)		-	Cano

Once a file has been successfully attached, the filename is displayed and the *Attach a document* button is replaced by a *Delete this document* button and a *View this document* button:

Attachments	Attachments					
Detailed description of	Detailed description of the project. Word document (doc, docx, odt) or PDF document(pdf). *:					
Delete this document	View this document	Document:	Strand 1.1_BE_Bestco_ProjDesc.pdf			

#### Attachment size limitation

There is a limit to the **total** (combined) size of your attachments. This is **10MB**. If you receive a message advising you that the total size of documents exceeds the maximum allowed, please reduce the size of the image-based documents e.g. by reducing their resolution.

#### Viewing attached documents

You may encounter the following information message when trying to view non-PDF documents that you have attached:

Adobe	Reader
0	Acrobat cannot open the file attachment because your PDF file attachment settings do not allow this file type to be opened.
File:	Budget tables.xlsx
	OK

If so, you can change your settings – to allow such documents to be opened – via the following Adobe Reader menu path:

#### Edit > Preferences > Trust Manager

Check the box Allow opening of non-PDF file attachments with external applications and then click OK to confirm the setting change:

Categories:       Trust Manager         Documents       PDF File Attachments         Full Screen       @_Allow opening of non-PDF file attachments with external applications         Page Display       B         3D       Accessibility         Forms       Internet Access from PDF Files outside the web browser         Unless explicitly permitted, PDF files cannot send information to the Internet.         Internet       Locassifier         JavaScript       External Content         Measuring (2D)       Meeting         Multimedia       Multimedia         Multimedia       Allow external content         Multimedia       Allow external content         Search       Security         Spelling       Trust Manager         Units       Heip

#### Revise list of participating organisations and update existing application form

Should you at any time be required to follow the procedure described in Part B of this guide, you will be obliged to re-perform any attach operation you had already carried out. Please therefore ensure that you keep copies of all your attachment files.

# **STEP 6: VALIDATION AND SUBMISSION**

### Validation of your eForm

The *Validate Form* button appears at the bottom right of every page of the form.



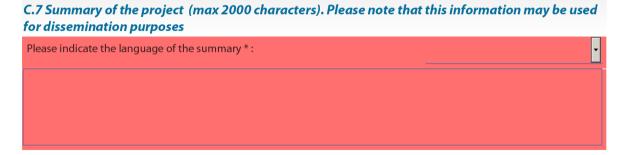
It is recommended that you do not validate your form until you have finished completing it as validation slightly alters the look of the form.

When you are ready, click on the button and various checks will be automatically performed to ascertain whether your form is ready for submission. For example, the validation will verify that all mandatory fields have been completed, that all budget table rules have been respected and that all the mandatory attachments are present.

If there are any errors present, the total number of them will be listed on the last page of your form. If there are any budget or attachment errors these will be itemised separately in the same list:

Submit this form	
Submission number :	00000000
Errors list	
Number of mandatory field(s) not	filled in: 225

The errors themselves will be highlighted in pink, as illustrated in the example screenshot that follows:



Please note this screenshot is just an example – not all forms will include a summary of the project or a field C.7.

When you validate, an additional button – the *Go to next error* button – appears next to the *Validate form* button.

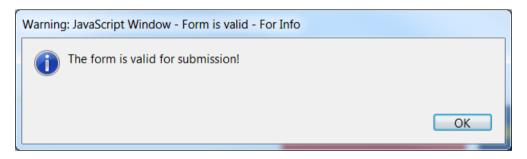


Use this button to jump from error to error in your form. The function starts with the error nearest the top of the form i.e. nearest to Page 1 and, as you click the button, it descends the form moving to the next error with each click.

Please note the following:

- When you fix the errors that are highlighted, the *Errors list* is **not** dynamically updated. It is only updated i.e. refreshed when you perform **another** validation.
- The *Go to next error* function works best when you fix errors one by one, following the topto-bottom sequence used by the *Go to next error* button. If you fix errors out of sequence e.g. fix an error further down the form, the *Go to next error* function will still follow the **original** sequence of errors reported by the validation.
- If you have fixed errors out of sequence, you are recommended to perform a **fresh** validation so that the errors you have fixed are removed from the sequence (and you would then start again from the error nearest the top of the form).
- If you prefer, you can simply do a visual search for the pink errors in your form. If you do this, it is recommended that you first turn **off** the highlighting for mandatory fields. You may also find the thumbnail view a useful aid to quickly detecting the pink highlighted fields.

Whichever method you use, fix the errors that are present and validate your form again. If all errors have been resolved you will see the following pop-up message:



Until your form validates successfully the *Submit this form* button is disabled and it will not be possible to submit your form. The *Submit this form* button turns from grey to green when validation has been carried out successfully.

# Submission of your eForm

On the final page of the form is the *Submit this form* button. Once your form has been successfully validated the button is enabled (as confirmed by its green colour). Before proceeding with the submission, please ensure you have successfully tested your submission capability using the *Test your connection* button. The button's operation, and what to do if the test fails, are described in the *Technical requirements* section of this user guide.

Please note: the submission process includes the locking of the data and attachments in your form. You may therefore wish to take a backup copy of your form before you begin the submission process.

When you are ready, click on the *Submit this form* button to begin the submission.

Submit this form	
Submission number :	00000000

The following message will appear:

Warning: JavaScript Window - Submission Confirmation - Code: 17				
?	You are about to submit your application. This process can take some time. You are recommended to save the form before submission Do you want to continue?			
	Yes No			

If for any reason you do not want to continue, you may click *No* and carry out the submission at a later time. The submission process will end. <u>Once you click *Yes* your form will be locked and it will</u> no longer be possible to modify its content or change the attachments.

Should you encounter any error messages during the submission of your form, please refer in the first place to the 'Known Issues' section of the eForm home page:

http://eacea.ec.europa.eu/eforms/index\_en.php#issues

#### The mandatory save BEFORE submission

If you click *Yes*, the next step of the submission process is a mandatory save. The following message appears:



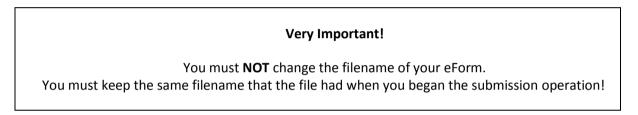
When you click *OK*, the form triggers a *Save As* operation. You will see the classic *Save As* window as appears in the screenshot which follows.

(Please note: this screenshot is simply an **example** of the *Save As* window. The window that **you** see, will reflect the filename and directory name that you have been using.)

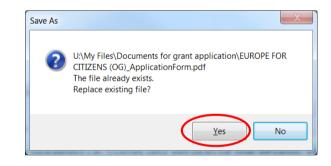
#### Proposal submission

Save As Save <u>i</u> n:	L Documents f	or grant application 🗸	G 🖻 📂 🖽 <del>-</del>		
Recent Places	Name	R CITIZENS (OG)_ApplicationForm.p	Date mo odf 21/11/2	odified 013 13:48	
Desktop					
Libraries		Example scre	enshot		Type: Adobe Acrobat Document File Size: 1952 KB Modified:21/11/2013 13:47
Network	•	III		4	
	File <u>n</u> ame: Save as <u>t</u> ype:	EUROPE FOR CITIZENS (OG)_App Adobe PDF Files (*.pdf)	olicationForm.pc ▼ ▼	Save Cancel	

You must now perform the Save As by clicking on the Save button.



Click Yes when you are asked if you want to replace the existing file:



#### <u>Submission</u>

Depending upon your security settings, the following pop-up window may now appear:

Secu	urity Warning
4	The document is trying to connect to https://eacea.ec.europa.eu/xmlgate/services/WSXMLReceiver2?wsdl
	If you trust the site, choose Allow. If you do not trust the site, choose Block.
	Remember <u>my</u> action for this site Help <u>Allow</u> Block

If the window appears, click on the *Allow* button in order to proceed with the submission.

When the submission is complete you will see a pop-up message similar to the one that follows:

Warning: JavaScript Window - Successful Submission Message	
Details of the result: Success, Your submission number is: 550501-CITIZ-1-2014-1-BE-CITIZ-OGREM	
Please, SAVE and PRINT the application form before closing it.	
	ОК

Click 'OK'.

#### The mandatory save AFTER submission

When you click *OK*, the form triggers another *Save As* operation. This is so that you cannot mistakenly close the form without saving (and so lose the submission number).

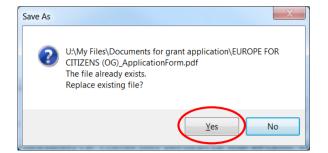
Once again you will see the classic *Save As* window appear:

Save <u>i</u> n:	👢 Documents f	or grant application 🔹	G 🤌 📂 🖽 🗸	-	
Recent Places Desktop Libraries Computer	Name	R CITIZENS (OG)_ApplicationForm.p	df 21/1	e modified .1/2013 13:49	Type: Adobe Acrobat Document File Size: 1952 KB Modified:21/11/2013 13:49
Network	•	III		4	
	File <u>n</u> ame:	UROPE FOR CITIZENS (OG)_Appl	icationForm.pdf 🔻	Save	
	Save as type:	Adobe PDF Files (*.pdf)	•	Cancel	

You must now perform the *Save As* by clicking on the *Save* button.

#### Very Important!

You must **NOT** change the filename of your eForm. You must keep the same filename that the file had when you began the submission operation! Click Yes when you are asked if you want to replace the existing file:



When you click *Yes*, the submission number is automatically added to the *Submission number* box, as seen in the following example:

Submission number: 550501-CITIZ-1-2014-1-BE-CITIZ-OGREM	
---	--

It is also inserted into the footer of your form.

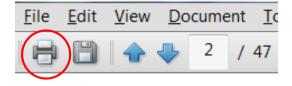
The form has also been saved and this save included the submission number.

Your submitted form is now 'locked'. That is to say, it has been converted to a read-only document: changes cannot be made to it and it cannot be re-submitted.

As part of the submission process, an email message acknowledging receipt of your eForm is automatically sent to the email address you entered for the contact person.

#### Printing your eForm

The eForm can be printed using Adobe Reader's standard menu-driven print function. The *Print* button is found on the tool bar, or the *Print* menu can be selected from the *File* menu.



# B. Revise list of participating organisations & update existing application eForm

Throughout this section of the guide, the function 'Revise list of participating organisations and update existing application eForm' is abbreviated to the phrase 'revise-and-update'.

# When to use the 'revise-and-update' function

The following table explains when you need to use this function and when you don't. Please note that this revision can only be performed if your eForm has not already been submitted.

Type of change	Revise and update eForm?	Action to take
One or more participating organisations has		Simply delete the organisation(s) from the eForm using the delete organisation button.
withdrawn from the application *	No	Check that your organisation profile still meets any eligibility criteria that apply to your selected funding opportunity!
One or more additional organisations will participate in the application	Yes	The organisation(s) must first be registered in the EACEA Participant Portal. Then use the revise-and-update function to incorporate them.
The protected details of any participating		Update the details of the organisation(s) in the EACEA Participant Portal and then use the revise-and-update function to incorporate the changes.
organisation (including the Applicant Organisation) have changed	Yes	NB there may be a delay before the changes made in the Portal have been validated and become available for incorporation in your eForm. See below for more details.
Change of the Applicant Organisation	No	It is not possible to change or delete the Applicant Organisation within the eForm. Abandon your existing eForm and create a new one.

\* If you ONLY have organisations to delete, this can be performed directly in the eForm using the delete organisation button. However, if you have organisations to delete <u>combined with</u> a requirement to add organisations and/or modify organisations whose protected details have changed, you should use the revise-and-update function to perform all the changes, including the organisation deletions.

# What happens to my existing eForm and its content?

When you use the revise-and-update function, you upload your existing eForm and any content that you had entered – text, menu selections, checkbox selections etc – is automatically integrated into the updated version of the eForm that is created. However, any document attachments you had attached to your eForm are NOT retained and are NOT integrated into the updated version of the form. Therefore, once you have completed the revise-and-update function and saved your updated form, you will need to re-perform the attach operations.

Please note that content relating to organisations that you **remove** from your form will be automatically deleted and will not be integrated into the updated version of the form.

# **STEP 1: REGISTER ORGANISATIONS**

#### New participating organisations

If you have any new participating organisations to add to your application, ensure that they have been registered and PICs allocated to them in the EAC/EACEA Participant Portal.

#### Changes to the protected details of existing participating organisations

If there are any existing participating organisations for which the protected details have changed, visit the Participant Portal to register the changes. However, please note the following potential constraint on the validity/availability of the proposed changes:

If the participating organisation for which changes are being made <u>already has a European</u> <u>Commission grant awarded to it</u>, the proposed changes must be validated by the Commission. During this validation step – which may take several days – the proposed organisation changes are <u>NOT available for incorporation into a revised eForm</u>. If the participating organisation in question does **not** already have a European Commission grant awarded to it, changes made in the Participant Portal are immediately available for incorporation in a revised eForm.

To enter the Participant Portal, click on the following link:

#### Enter the Participant Portal

Once you have carried out this first step and, where necessary, respected any data validation leadtimes, navigate to the Application eForm Homepage.

#### Application eForm homepage

As with the creation of your application eForm, the place to go to revise and update your form is the Application eForm homepage:

#### Application eForm homepage

Once again, pay careful attention to the important points that are listed on the page.

Once you have considered and, where necessary, addressed these points, you can proceed with the revision of your eForm by clicking on the following button:

Revise list of participating organisations and update application for funding

# **STEP 2: UPLOAD EXISTING APPLICATION EFORM**

The first page you come to requires you to upload your existing application eForm:

Application for funding: upload existing applie	cation eForm
No File Selected Browse	Click on <i>Browse</i> to ocate your eForm pdf file
C Choose File to Upload	
C Search My application eForm • 4 Search My application e P	
Organize • New folder	
Ravorites Name Date modified Type	
Downloads =	(ii) Click on <i>Open</i> to select the file
Solutions Solutions Solutions File name: CREATIVE EUROPE_ApplicationForm.pdf ← All Files (*.*) Open Cancel	
Application for funding: Please locate and upload your existing application eForm	
U:Wy Files'My application eForm\CREATIVE EUROPE_Application_eForm.pdf Browse Upload	(iii) Click on <i>Upload</i>

# Confirm correct eForm has been uploaded

The key details of your uploaded eForm are presented on-screen:

e defails below are taken from the oppication that you uploaded. If the correct application has been uploaded, cick on "Next step" button to continue. the application efform is not the one you wish to review, cick on the "Previous step" button to continue. ease note: when you proceed to the next step, the organisation data in you eForm will automatically be updated to reflect the latest information available for your organisations in the EAC/EACEA Participant Postal. Programme datals and application language version REATIVE EUROPE ULTURE Cooperation projects Category 1: Smaller scale cooperation projects Category 1: Smaller scale profestion continue. Participating organisation(s) Participating organisation(						
Programme details and application language version         Programme name       Sub-programme name       Action name       Sub-action name         CREATIVE EUROPE       CULTURE       Cooperation projects       Category 1 - Smaller scale cooperation projects         Application form language version EN       Participating organisation(s)       E         Participating organisation(s)       E       Country         Programme name       Country       RE         Other participating organisation(s)       E       Country         Programme name       Country       V/C         Participating organisation(s)       E       Country         Programination Name       UK       V/C         Version Single KC Organisation Name       UK       Programination Name	application eForm is not the one you wish to revise, click on the "Previous step" button to upload a different application eForm.					
CREATIVE EUROPE     CULTURE     Cooperation projects     Category 1: Smaller scale cooperation projects       Application form language version EN     Participating organisation(s)     Image: Cooperation projects       Participating organisation(s)     Image: Cooperation Name     Image: Cooperation Name       Other participating organisation(s)     Image: Cooperation Name     Image: Cooperation Name       Participation Name     Image: Cooperation Name     Image: Cooperation Name						
Application form language version     Country       Application granisation(s)     Country       Participating organisation(s)     Country       949834865     Bit Organisation(s)       Other participating organisation(s)     Country       949834865     Country       949834865     Country       949834865     Country       949834865     Country       949834865     Country       949834865     UK Organisation Name       949834865     UK Organisation Name	Programme name		Sub-programme name	Action name	Sub-action name	
EN Participating organisation(s) Applicant organisation Pic htame Country Pic Name Participating organisation(s) Pic Name Participating organisation(s) Pic Name Participating organisation(s) Pic Roganisation Name Participating organisation Name Participating organisation(s) Pic Roganisation Name Participating organisation(s) Pic Roganisation(s) Pic Roganisatio	CREATIVE EUROPE		CULTURE	Cooperation projects		
Applicant organisation     Country       PIC     Itame     Country       PIC     Itame     RE       Other participating organisation(s)     Country       PIC     Itame     Country       94953156     UK Organisation Name     UK       94953156     FR Organisation Name     FR		ige version				
PH9834865         BE Organisation Name         BE           Other participating organisation(s)             PIC         Name         Country           94983156         UK Organisation Name         UK           94983476         FR Organisation Name         FR	Applicant organisa	ation				
Other participating organisation(s)         Country           Pic         Num Provide State         Country           949835156         UK Organisation Name         UK           949834786         FR Organisation Name         FR	110					· · · · ·
Pic         Name         Country           949835156         UK Organisation Name         UK           949834768         FR Organisation Name         FR	949834865	BE Organisation Name				BE
949835156         UK Organisation Name         UK           949834768         FR Organisation Name         FR	Other participating	g organisation(s)				
949834768 FR Organisation Name FR	PIC	Name				Country
	949835156	UK Organisation Name				UK
949834671 DE Organisation Name DE	949834768	FR Organisation Name				FR
	949834671	DE Organisation Name				DE

If the correct eForm has been uploaded, click on the *Next step* button to continue. Alternatively, click on the *Previous step* button to upload a different eForm.

# **STEP 3: REVISE LIST OF PARTICIPATING ORGANISATIONS**

The page that appears allows you to add new organisations and remove existing ones. The functions work in the same way as described earlier in this guide, with the important exception that it is not possible to remove or change the Applicant Organisation (which is the first-listed organisation).

To search for a PIC using e.g. the organisation participality in the application, there are organisation to the CACEP Participant Portal.  You may also remove organisations from your list using the "remove" button on this page. However, please note the following:  I is not possible to remove the applicant organisation;  I is not possible to remove the applicant organisation;  PIC number:  PIC Number:  Add to list  PIC Number:  PIC Name  Country  PI 949834605  E Organisation Name  K R  P3 94983470  D Organisation Name  DE	For each	participating organ	nisation(s) articipating in the application, enter the organisation's PIC number and click Add to list.		
It is not possible to remove the applicant organisation;     If you have one or more organisations to remove but no new organisation(s) to add, this can be carried out by using the delete organisation button within the application eForm (i.e. you can cancel this operation to re- existing application eForm and continue to use it.)  PIC number: PIC Name PIC					
If you have one or more organisations to remove but no new organisation(s) to add, this can be carried out by using the delete organisation button within the application eForm (i.e. you can cancel this operation to re existing application eForm and control to use it.)         PIC number:       Add to list         PIC       Name       Country         PI       949834865       BE Organisation Name       BE         P2       949835156       UK Organisation Name       UK         P3       949834768       FR Organisation Name       FR	′ou may	also remove organis	sations from your list using the "remove" button on this page. However, please note the following:		
PIC number     Country       P1     949834865     BE Organisation Name     BE       P2     94983156     UK Organisation Name     UK       P3     949834768     FR Organisation Name     FR	If you ha	ave one or more orga	anisations to remove but no new organisation(s) to add, this can be carried out by using the delete organisation button within the applic d continue to use it.)	cation eForm (i.e. you can cancel this operatic	in to revise yo
949834865         8E Organisation Name         BE           P2         949833156         UK Organisation Name         UK           P3         949834768         FR Organisation Name         FR	PIC num		Add to list		
P2         949835156         UK Organisation Name         UK           P3         949834768         FR Organisation Name         FR					
P3 949834768 FR Organisation Name FR		PIC			
	P1				
P4 949834671 DE Organisation Name DE		949834865	BE Organisation Name	BE	
	P2	949834865 949835156	BE Organisation Name UK Organisation Name	BE UK	

# Changes to the details of existing participating organisations

If you have one or more organisations for which the organisation details have been changed in the EAC/EACEA Participant Portal (e.g. fields that are protected in the eForm), there is no action for you to take on this page. Those changes will be automatically included in the updated version of the eForm that you will shortly create.

	PIC	Name	Country
P1	949834865	BE Organisation Name	BE
P2	949835156	UK Organisation Name	UK
P3	949834768	FR Organisation Name	FR
P4	949834671	DE Organisation Name	DE
5	949834574	IT Organisation Name	IT
6	949834477	ES Organisation Name	ES
			Remove checked organisatio

Once you have finished making your additions / removals, click on the *Next step* button.

# **STEP 4: CREATE AND SAVE REVISED APPLICATION EFORM**

Your revised organisation details are displayed:

ganisations details t till have revisions to r	elow are complete and correct, you may proceed with t nake to your list of participating organisations, click on	the creation of your revised application eForm. The 'Create revised app	lication eForm' button is found at the foot of this page.
	, , , , , , , , , , , , , , , , , , , ,		
rogramme details	and application language version		
rogramme name	Sub-programme na	ame Action name	Sub-action name
REATIVE EUROPE	CULTURE	Cooperation projects	Category 1 - Smaller scale cooperation projects
pplication form lan	uage version		
N			
articipating organi	sation(s)		
articipating organi Applicant organ	isation		
Applicant organ	lisation Name		Country
Applicant orga	isation		Country BE
Applicant organ PIC 949834865	Isation Name BE Organisation Name		
Applicant organ PIC 949834865	lisation Name		
Applicant organ PIC 949834865	Isation Name BE Organisation Name		
Applicant organ PIC 949834865 Other participat	Name BE Organisation Name		BE.
Applicant organ PIC 949834865 Other participa PIC	Name BE Organisation Name ing organisation(s) Name		BE
Applicant organ PIC 949834865 Other participa PIC 949835156	Name BE Organisation Name ing organisation(s) Name UK Organisation Name		BE Country UK
Applicant organ PIC 949834865 Other participal PIC 949835156 949834768	Name BE Organisation Name Ing organisation(s) Name UK Organisation Name FR Organisation Name		BE Country UK FR

If there have been changes to the protected organisation details for any organisation, it is not possible through this page to see and verify those changes. Only additions and removals can be seen on this page.

If the details are correct, click on the button *Create revised application eForm*. Alternatively, if you still have changes to make, click on the *Previous step* button.

When you click on the Create revised application form button, a popup message appears:

Confirmation prompt
Once your application form has been generated, you must SAVE the pdf file to your local computer or network drive. You are recommended to make a note of the location (folder, directory) where you save your application form. Do you wish to continue?
OK Cancel

When you are ready, click OK to continue or Cancel to return to the details confirmation page.

# Save the revised application form

When faced with the option to open or save the updated form, **SAVE** it to your local computer or network drive. It is recommended that you use the *Save As* option, so that you can precisely select the location where the file is saved.

If you do not save your revised and updated eForm, you risk losing it and having to start the revise and update activity again.

# **STEP 5: COMPLETE REVISED APPLICATION EFORM**

Please refer to Step 5 in section A of this guide.

# **STEP 6: VALIDATION AND SUBMISSION**

Please refer to Step 6 in section A of this guide.

# **Technical assistance**

If you encounter technical issues that are not addressed in this guide you may contact the EACEA Helpdesk to request assistance. The contact details and hours of operation are as follows:

EACEA Helpdesk	Availability
	08:30 to 17:30, Monday to Thursday
<b>Tel</b> : +32 229 90705	08:30 to 17:00, Fridays
Email: <u>eacea-helpdesk@ec.europa.eu</u>	Excluding public holidays and European Commission holidays
	All times are Brussels time

When contacting the Helpdesk, please have the following information to hand or include it in your email message:

- Your telephone number and your email address;
- The programme and funding opportunity you are applying under;
- The following details for the computer that you are using to complete and submit your application:
  - The version of Adobe Reader (or Adobe Acrobat) that is installed;
  - The internet browser and version you are using;
  - The operating system and version installed on the computer;
- Details of any error messages / error codes that you encountered;
- Screenshots of the problem (if contacting the Helpdesk by email).

This is an example of an error code:

#### Error code: 213

Invalid application form!

The document you are trying to upload is not an application form. Please upload an application form.

#### Non-technical assistance

The EACEA Heldpesk staff are only authorised and trained to help applicants who are encountering technical problems.

If you have questions relating to non-technical issues e.g. if you have a question about the eligibility rules governing the organisation profile, please contact the **programme team** responsible for the funding opportunity you are applying under. The mailbox address for the programme team will generally be published on the EACEA website on the funding opportunities webpage of the programme concerned.

The following table provides some further examples of technical and non-technical questions.

Technical Questions (handled by the EACEA Helpdesk)	Non-technical Questions (handled by the programme team)	
I can't save the eForm I created.	What is required to be entered for the field <i>Status</i> ?	
A dropdown list isn't working.	Why isn't country A in the dropdown list?	
I can't attach my budget form (or other annexe/attachment).	I need help with completing my budget form.	
I can't delete a table row that I have entered.	Why is this field mandatory?	
My form freezes/crashes.	Our project has more than one coordinator. What should I do?	
My form is working slowly.	What documents are required for the application package and where do I send it?	
My form won't validate.	I need more characters for my answer!	
My form won't submit.	Where are the templates for the attachments and additional documents?	
I think there is a bug in the form.	What should I enter in the form for my project start and end dates?	

# Annex 1 - Specific advice & instructions for your application eForm

Application eForm: Erasmus+, Cooperation and Innovation for Good Practices (KA2).

• Knowledge Alliances for Higher Education.

#### **Character limits**

This table provides the character limits for all <u>text</u> fields where the limit has not been cited directly on the eForm itself. The limit includes spaces between words. Numeric fields are not included in the table.

Part	Field	Character Limit
First Page	Project title	200
	Project acronym	7
	Street name and number	57
	Postcode	12
	Town	60
	Cedex	60
	PO Box	60
А	Telephone 1/Telephone 2/Fax	60
	Title	25
	Family name	62
	First name	62
	Department/Faculty	40
	Role in the organisation	32
	Email address	100